

# Unit 1

# In & Around the Hospital

## Objectives

- to understand hospital jobs
- to talk about hospital departments
- to make appointments with patients
- to know how to write patient record



## Warm-up

Discuss the following questions:

When do you go to the hospital?

Can you name some departments in a hospital?



## Listening

### Listening 1



### Words and expressions

pain *n.* 疼痛

wrist *n.* 手腕

bother *v.* (使) 苦恼

abdomen *n.* 腹部

vomit *v.* 呕吐

joint *n.* 关节

knee *n.* 膝盖

headache *n.* 头疼, 头痛



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 Listen to the material, five patients are describing their pains. Match the patients with the pains.

Patient
1. John
2. Tom
3. Jack
4. Jeremy
5. Pitt

Where is the pain?
A. In the wrist
B. In the knees
C. In the head
D. In the teeth
E. In the abdomen

### Listening 2

#### Words and expressions

register *v.* 登记

chief complaint 主诉病症

department *n.* 部门, 科室

throbbing *a.* 抽痛的

consulting room 诊疗室

admission *n.* 入院治疗,  
收治

fever *n.* 发烧

cough *n.* 咳嗽

pediatrician *n.* 儿科医生

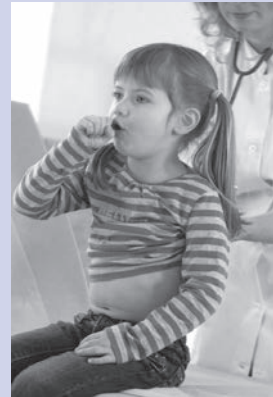
medical check-up 医学检查


pregnancy *n.* 怀孕

twist *v.* 扭伤

ankle *n.* 踝关节

diarrhea *n.* 腹泻



 Listen to the material, five patients are registering at the nurse's station and describing their chief complaints. Which department should each patient visit? Choose the proper departments for them.

The Registration List			
Name	Age	Chief complaints	Departments
Jim Morgan	38	Toothache for 5 days	1. _____
Sue Clan	5	High fever and bad cough	2. _____
Sandy Lopez	29	Medical check-up for the 36th week of pregnancy	3. _____
Nic Carter	65	Twist the right ankle	4. _____
Michael Ferguson	41	Diarrhea	5. _____

- |   |                                    |
|---|------------------------------------|
| A. Department of Surgery                      | B. Department of Internal Medicine |
| C. Department of Traditional Chinese Medicine | D. Department of Dentistry         |
| E. Department of Obstetrics and Gynecology    | F. Department of Pediatrics        |
| G. Department of Urology                      | H. Department of Neurology         |



## Speaking

Make an appointment

### Words and expressions

appointment <i>n.</i> 预约	book <i>v.</i> 预约
make an appointment 预约	confirm <i>v.</i> 确认

Dr. Harry Johnson's Schedule							
	Mon.	Tue.	Wed.	Thur.	Fri.	Sat.	Sun.
<b>Morning</b>	booked	booked		booked			—
<b>Afternoon</b>	booked	booked	booked		booked	—	—



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### Sample dialogue

(N=Nurse P=Patient)

N: Good morning, this is Dr. Harry Johnson's office. How may I help you?

P: Good morning. I would like to make an appointment with Dr. Johnson for Monday morning.

N: I'm sorry. Dr. Johnson is fully booked on Monday. Would Wednesday be OK for you?

P: I can't wait until Wednesday, because I get a sharp pain in my teeth every time when I bite into something.

N: I'm really sorry, but Dr. Johnson is fully booked through Tuesday. I think you'll have to wait until Wednesday morning.

P: OK then.

N: May I have your name, please?

P: Kate Brown.

N: May I have your telephone number, please?

P: 624-874-31.

N: All right. Thank you, Ms Brown. I would like to confirm your appointment with you. It's for Wednesday morning this week.

P: Thank you.

N: You're welcome.

P: See you.

N: Bye.



### Activity 1: Pair work

Take turns to play the role of a patient and a nurse. Make an appointment according to the doctor's schedule.

Card for Nurse

Dr. Jennifer Clinton's Schedule							
	Mon.	Tue.	Wed.	Thur.	Fri.	Sat.	Sun.
9am	booked	booked		booked			—
10-11 am			booked		booked		—
11-12am	booked	booked	booked	booked	booked	booked	—
3-4 pm			booked		booked	—	—
4-5 pm	booked	booked		booked		—	—
5-6 pm				booked		—	—

Card for Patient

Name: Jack Mill  
 Age: 35  
 Chief complaint: cough at night  
 Tel.: 548-824-79  
 Time available: weekend

Name: Joe Farebo  
 Age: 58  
 Chief complaint: diarrhea  
 Tel.: 354-125-69  
 Time available: weekday afternoon

Name: Sammi Kors  
 Age: 11  
 Chief complaint: toothache  
 Tel.: 943-216-45  
 Time available: Monday & Wednesday

Name: Doris Boots  
 Age: 26  
 Chief complaint: headache  
 Tel.: 658-597-24  
 Time available: Thursday & Friday

**Activity 2 Group discussion**

Discuss with your classmates and find out who has been to a hospital before. What was his/her illness? Which department did he/she visit? Complete the form below.

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Name	Age	Time	Chief complaints	Department
Sandis Kors	15	11/05/2014	Catch a cold and vomit	Internal medicine



## Reading

### Passage 1

#### Words and expressions

general hospital 综合医院

specialised hospital 专科医院

be made up of 由……组成

Outpatient Department 门诊部

Inpatient Department 住院部

Emergency Room 急诊室

Department of Internal Medicine 内科

Department of Surgery 外科

Department of Obstetrics and Gynecology 妇产科

Department of Pediatrics 儿科

focus on 集中于

further *a.* 进一步的

treatment *n.* 治疗

ward *n.* 病房

be responsible for 负责

treat *v.* 治疗

Nurse Station 护士站

medicine *n.* 药物

doctor's instructions 医嘱

#### A Hospital

When a person is sick, he or she can go to a hospital to see a doctor. Hospitals can be divided into either general hospitals or specialised hospitals. A hospital is made up of two major departments (Outpatient Department and Inpatient Department) and an Emergency Room. There are many different departments in a general hospital, such as

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the Department of Internal Medicine, Department of Surgery, Department of Obstetrics and Gynecology, Department of Pediatrics, etc. People visit different departments for different illnesses and problems. For example, a child with a fever visits doctors in the Department of Pediatrics, while a pregnant woman sees her doctor in the Department of Obstetrics and Gynecology. Specialised hospitals usually focus on one subject, such as a Children's Hospital.

If a patient is seriously sick, he or she may stay in the hospital for further treatments. There are wards in each department and several beds in a ward. During the patients' stay in the hospital, doctors are responsible for treating the illness and nurses are responsible for taking care of the patients. There is a Nurse Station in each department. The nurses help the patients with their medicines, treatments and daily care, under the doctors' instructions. That's why patients see nurses most of the time.



**1. Read the following descriptions and choose the proper words or expressions in the box.**

A. medicine	B. Inpatient Department
C. hospital	D. Outpatient Department
E. doctor	F. ward
G. Nurse Station	H. nurse

1. Someone who treats people who are ill. \_\_\_\_\_
2. It is a place where doctors and nurses work. \_\_\_\_\_
3. It is a room where patient lives when he/she is ill and being treated in hospital. \_\_\_\_\_

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4. It is something that a patient should take according to the doctor's instructions when he/she is sick. \_\_\_\_\_

5. It is a place where nurses work in each department. \_\_\_\_\_

**2. Read the following cases and find out the proper descriptions for them. Mark letter A – F.**

### Case A

**Name:** Kerry Liu

**Age:** 36

**Occupation:** Secretary

**Chief complaint:** She's feeling bad in her abdomen. She vomited last night.

### Case B

**Name:** Dorothy Fergaman

**Age:** 69

**Occupation:** None

**Chief complaint:** She has a serious pain in her head and cannot fall asleep.

### Case C

**Name:** Lily Burra

**Age:** 8

**Occupation:** Pupil

**Chief complaint:** She has had a high fever for 3 days and began to vomit last morning.

### Case D

**Name:** Moon Bush

**Age:** 80

**Occupation:** None

**Chief complaint:** She fell down on the street and broke her arms.

### Case E

**Name:** Kevin Obama

**Age:** 19

**Occupation:** Student

**Chief complaint:** He twisted his right ankle in a basketball match.

### Case F

**Name:** Alex Washington

**Age:** 49

**Occupation:** Chef

**Chief complaint:** He burned his hands seriously when he cooked in the restaurant.





1. Her parents took her to the Children’s Hospital. \_\_\_\_\_
2. The doctor prescribed some pain killers for her headache. \_\_\_\_\_
3. The nurse asked her, “Have you got a stomachache?” \_\_\_\_\_
4. It is an emergency and he needs to go to the hospital at once. \_\_\_\_\_
5. The nurse bound her arms with bandages. \_\_\_\_\_
6. The nurse bandaged up his sprained ankle. \_\_\_\_\_

**Passage 2**

**Complete the passage with the words and expressions in the box.**

wheelchair	specimens	ward
hospital porters	fit	waste

**Hospital Porters**

When you visit the hospital, you may see \_\_\_\_\_ everywhere. What do they do? They push food trolleys from ward to \_\_\_\_\_. They transport patients by \_\_\_\_\_ or stretcher around the hospital for medical tests. They lift and carry heavy equipment and furniture. They collect \_\_\_\_\_ for recycling.

Hospital porters move around the hospital. They help doctors and nurses transfer files, samples and \_\_\_\_\_ from here to there and back again. They each walk nearly a total of 2,000 kilometres per year. That’s why hospital porters must be \_\_\_\_\_. They also must be able to think clearly in an emergency, and be polite and friendly.





Patient record provides the basic information about the patient. It includes two parts: personal information and medical information. The nurse writes a summary of the patient based on his/her Patient record. Patient record must be written clearly and briefly so that other nurses and doctors can read it easily and quickly. The following is an example:

*The Queen Elizabeth Hospital*

**PATIENT RECORD**

<b>Surname</b> Stewards	<b>Date &amp; Time</b> 9:50 3/11/2014
<b>DOB</b> 24/05/1957	<b>First name</b> Peter
<b>Occupation</b> Bus driver	<b>Gender</b> M
<b>Next of kin</b> Daughter	<b>Marital status</b> Married
<b>Smoking intake</b> Six per day	<b>Contact No.</b> 324-555-84
<b>Reason for admission</b> Diabetes	<b>Alcohol intake</b> Twice a week
<b>Family history</b> Heart disease (mother's side)	<b>Allergies</b> N/A

**Tips:**

DOB: date of birth, 表示“出生日期”

N/A: not applicable, 表示“不适用的”

Mr Peter Stewards was admitted to the hospital on November 3rd, 2014 because of diabetes. He was born on May 24th, 1957. He is married and works as a bus driver. His next of kin is his daughter. He can be contacted at 324-555-84. He smokes 6 cigarettes per day and drinks twice a week. There is a history of heart disease on his mother's side. He is not allergic to anything.

**Writing Practice**

**Write a summary according to the following patient record.**

*The S. Jones Hospital*

**PATIENT RECORD**

**Surname** Smith

**DOB** 28/09/1982

**Occupation** Bank teller

**Next of kin** Mother

**Smoking intake** N/A

**Reason for admission** High fever for 4 days

**Family history** Diabetes (father's side)

**Date & Time** 14:40 31/12/2014

**First name** Mary

**Gender** F

**Marital status** Single

**Contact No.** 579-565-21

**Alcohol intake** N/A

**Allergies** Shellfish

